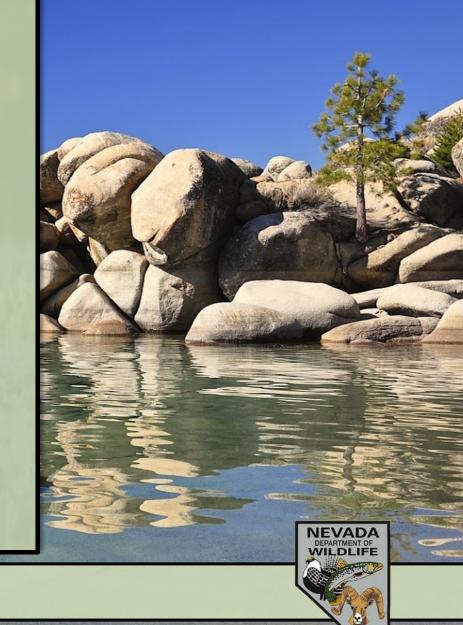
Washoe County CAB October 25, 2018



Nevada Department of Wildlife, Deputy Director, Jack Robb



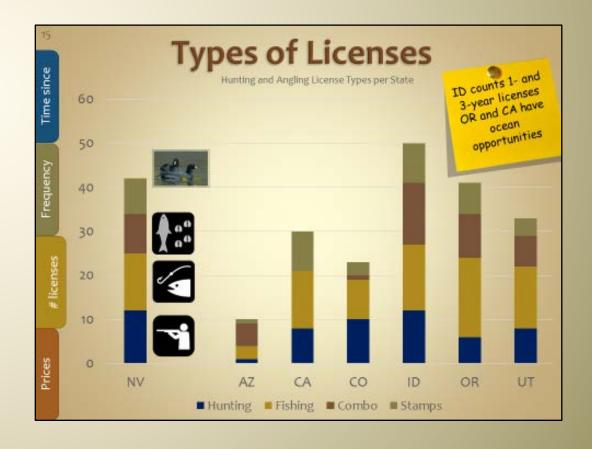
- New License structure and vendor
- A multi year effort
- Proud of what we have accomplished

4 Steps in Simplification Research

- Comparative Analysis
 - To see how Nevada compared in price to other states
- Data Mining
 - To see how current prices compared to historical trends
- Focus Groups
 - To answer the why's behind customers' decisions
- Survey
 - To predict what customers would do in the aggregate

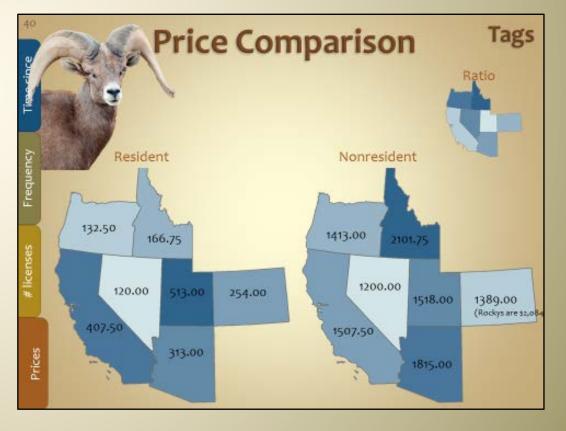
Time Since last Change 2016 2009* 2004 2016* 2014 2016 2014 * Changes were to NonResidents only

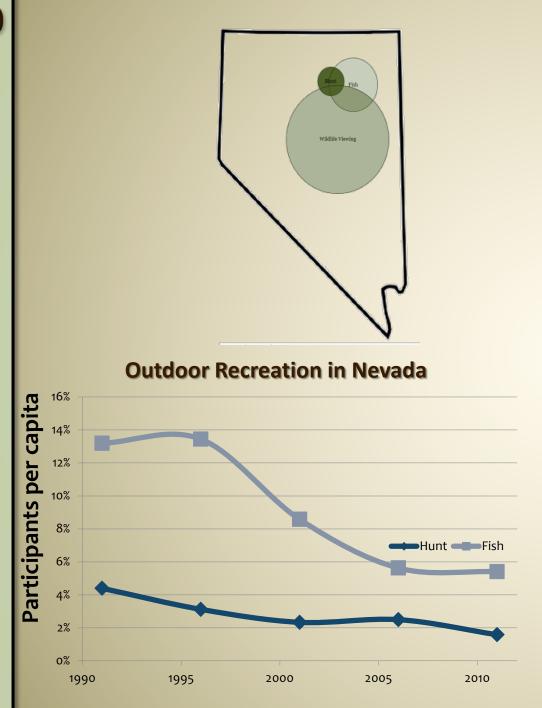




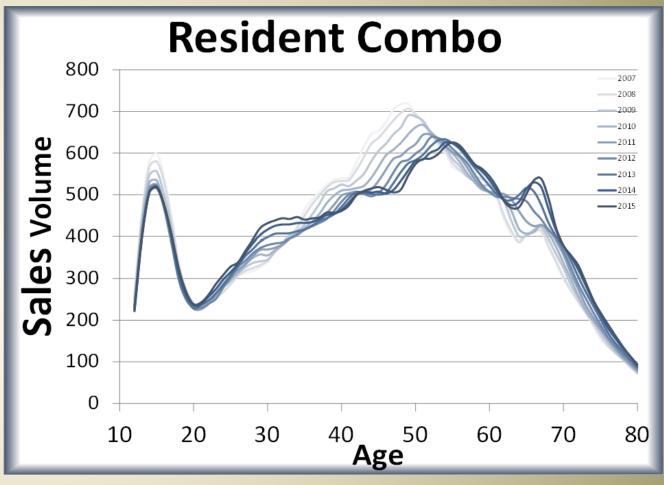








Age-Period-Cohort Analysis



"[a hunting license] is not really good for anything. It's like buying a truck with no tires."

"I like the idea of bundling because... I want to obey the law and there are 6 different [regulations] and there might be a 7th thing that I don't know about; I'd avoid it [fishing] altogether."

HUNTING LICENSES AND TAG FEES

Purchase online at www.ndowlicensing.com

Resident Hunting Licenses

LICENSE	FEES
Combination & Hunting	
Adult Combination - 18 years of age and older	\$75.00
Youth Combination - 12-17 years of age	\$15.00
Adult Hunting - 18 years of age and older	\$38.00
Apprentice Hunting License - 12 years of age and older (Available only at NDOW offices)	\$15.00
Specialty Combination (Verification Required)	
Senior Specialty Combination - At least 65 years of age and five years residence in Nevada	\$15.00
Serviceman Specialty Combination	\$15.00
Severely Disabled Specialty Combination	\$15.00
Disabled Veteran Specialty Combination	\$15.00
Native American Specialty Combination	\$10.00

Nonresident Hunting Licenses

LICENSE	FEES
Combination & Hunting	
Adult Combination - 18 years of age and older	\$155.00
Youth Combination - 12-17 years of age	\$15.00
Apprentice Hunting License - 12 years of age and older (Available only at NDOW offices)	\$15.00
1-Day Combination Permit to Fish & Hunt Upland Game and Waterfowl - 18 years of age and older Consecutive Day	\$23.00 \$8.00

2018

We simplified from 28 license options down to 8.

No state stamps.

Combo option for nonresident, senior, and junior license holders only.

HUNTING LICENSES. TAGS AND STAMP FEES

The current license year is March 1, 2017-February 28, 2018 — Purchase online

Resident Hunting Licenses

re-Adult Hunting License — For persons 18 years or older. re-Adult Hunting License — For Persons 16-17 years of age at the time of urchase. (Parental/legal guardian signature required)	20	\$33.00
rchase. (Parental/legal guardian signature required)	60	
nior Hunting License — For persons 12-15 years of age. (Parental/legal		\$33.00
ardian signature required)	21	\$13.00
enior Hunting License — For persons 65 years of age or older with 5 years continuous Nevada residency at the time of purchase.	22	\$13.00
erviceman's Hunting License — For Nevada residents who are on active ilitary duty outside of Nevada.	23	\$9.00
evere Disability Hunting License — For persons with a severe physical dis- sility that materially limits gainful employment. Applicant must show reason- sle proof per NRS 502.245. (Initial application available at NDOW offices.)	04	\$13.00
ative American Hunting & Fishing License — For resident Native Americans defined in NRS 502,280. First-time applicants must contact a Nevada bal council to complete the certificate of eligibility. (Initial application avail- ble at NDOW offices.)	01	Free
isabled Veteran Hunting & Fishing License — For Nevada resident veterans ho have incurred a service-connected disability of 50 percent or more and ust show reasonable proof per NRS 502.072. (Initial application available at DOW offices.)	03	Free
ombo Hunting & Fishing License — For persons 18 years of age or older at etime of purchase.	24	\$54.00
re-Adult Combo Hunting & Fishing License — For persons 16-17 years of ge at the time of purchase. (Parental/legal guardian signature required)	61	\$54.00
nior Combo Hunting & Fishing License — For persons 12-15 years of age the time of purchase. (Parental/legal guardian signature required)	26	\$21.00
enior Combo Hunting & Fishing License — For persons 65 years of age or der with 5 years of continuous Nevada residency at the time of purchase.	25	\$21.00
evere Disability Combo Hunting & Fishing License — For persons with a vere physical disability that materially limits gainful employment. Applicant ust show reasonable proof per NRS 502.245. (Initial application available at DOW offices.)	06	\$21.00
pprentice Hunting License — For persons 12 years of age or older at the me of purchase who have not held a hunting license.	5501	\$4.00

Nonresident Hunting Licenses

2017

LICENSE	CLASS	FEES
General Hunting License $-$ For persons 18 years of age or older at the time of purchase.	28	\$142.00
Pre-Adult Hunting License — For persons 17 years of age or younger at the time of purchase. (Parental/legal guardian signature required.)	62	\$142.00
Combo Hunting & Fishing License — For persons 18 years of age or older at the time of purchase.	40	\$199.00
Pre-Adult Combo Hunting & Fishing License — For persons 17 years of age or younger at the time of purchase. (Parental/legal guardian signature required.)	27	\$199.00
Apprentice Hunting License — For persons 12 years of age or older at the time of purchase.	5502	\$4.00

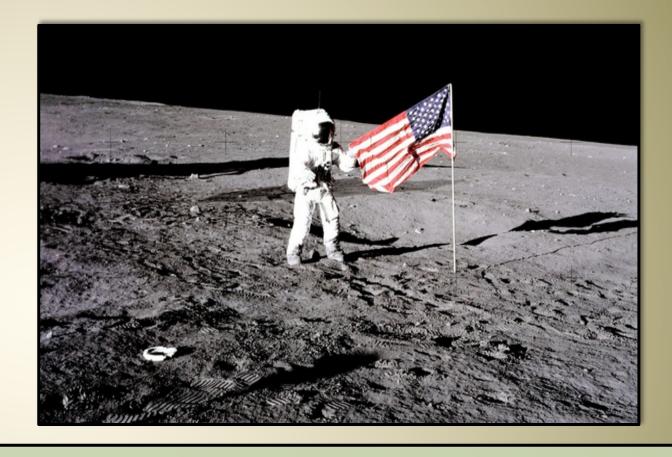
2017-2018 Nevada Hunting Guide

6

RFP Process







They said it'd be a difficult task to accomplish...



Online Application

Hunter Education Confirmation Lookup

My Hunt Nevada Account

Tag Results

Guide Page

Nevada Hunt **Pictures**

Nevada Outdoormen in Wheelchairs

Nevada Wildlife Record Book

HuntNevada.com

1-800-576-1020

2016 Emergency Depredation Draw

Withdrawn Successful Successful Applicants By Hunt And Choice Unsuccessful Rejected

2016 Swan Draw

2016 2nd Draw

Withdrawn Successful Successful Applicants By Hunt And Choice

Withdrawn Successful Successful Applicants By Hunt And Choice Unsuccessful Rejected **Bonus Point**

2016 Main Draw

2016 Dream Tag Draw

Withdrawn Successful

Successful Applicants By Hunt And

Successful Ticket Purchases **All Ticket Purchases**

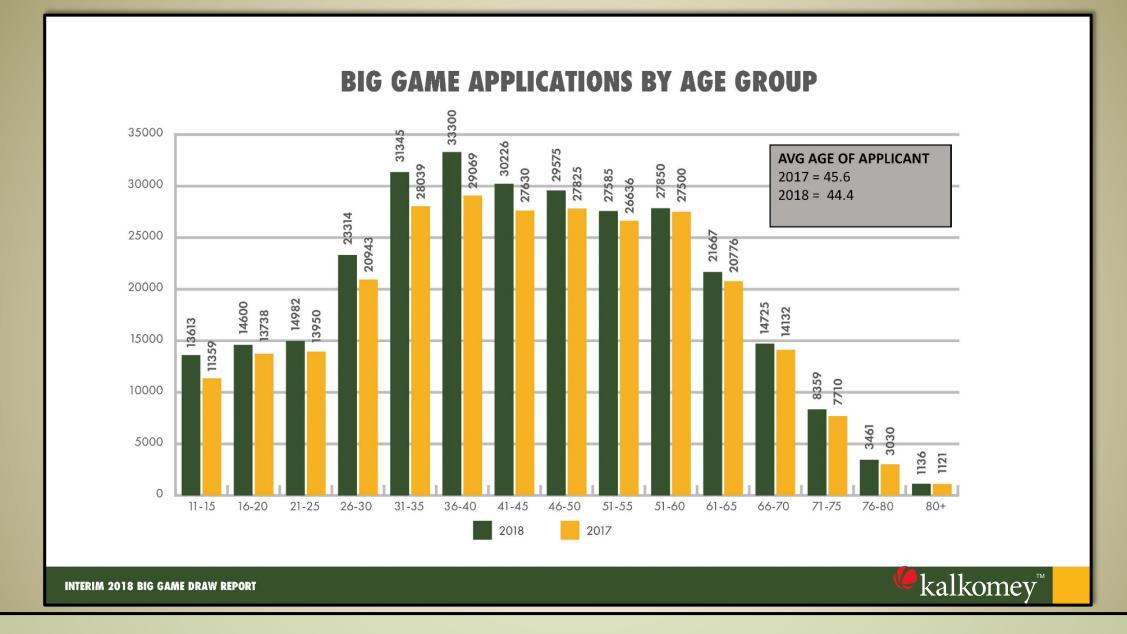




NEW LICENSE VENDOR ROLL-OUT Find a good partner to make it work



Team approach from RFP thru build



Money saved with new vendor

PRIOR VENDOR

- \$5.70 per application
- 300,506 applications
- Programming costs: \$80,000
- Return cards: \$37,500
- Total application cost: \$1,830,384.20

KALKOMEY

- \$0.85 per application
- 300,506 applications
- \$2.15 per tag fulfillment
- 31,022 tag fulfillments
- Overtime for NDOW employees: \$88,000
- Implementation cost: \$21,035.42
- Event manager cost: \$18,030.36
- Phone customer support costs: \$42,070.84
- Total application cost: \$491,264.02
- Total saved on applications: \$1,339,120.18

Money saved with new vendor

PRIOR VENDOR

Licensing costs: \$340,667.68

Vessel registration and AIS costs: \$302,754.68

• Total YTD costs: \$2,473,806.56

KALKOMEY

- Licensing costs: \$293,957.24
- Total saved on licensing: \$46,710.44
- Vessel registration and AIS costs: \$293,583.77
- Total saved on vessel reg. and AIS: \$9,170.91
- Total YTD costs: \$1,078,805.03
- Grand Total YTD Savings: \$1,395,001.53



39.5% Fishing License Sales
27.9% Hunting License Sales
\$1,395,000 YTD Savings
> \$1,500,000 Revenue

Big Game Main Draw Audit

Thank you!

